ACTIVITY 1
"Refugees/asylum seekers reception systems:
Is there a match between policy and facts?"

Co-funded by the
Europe for Citizens Programme
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SURVEY REPORT

*How much do **Italian** people know about
the migrant reception system?*

This report analyzes the data obtained from the anonymous Survey launched in Italy to understand what are the main information that Italians generally have of the migration system in Italy.
It consists of a few multiple choice questions and open-ended questions.
The collected data are anonymous.
The data collected and reported in the following report are based on 20 replies received.

ISLA

Q.1: Sex

- Man
- Woman

55%

45%
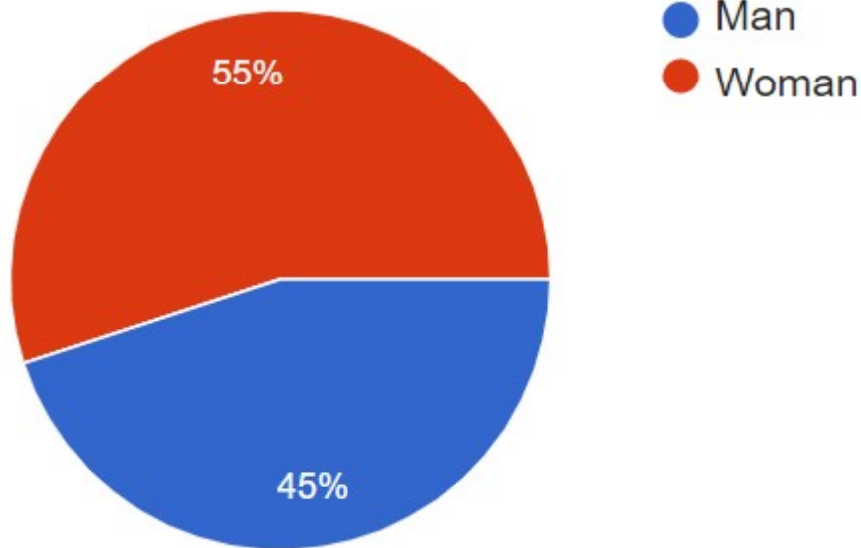
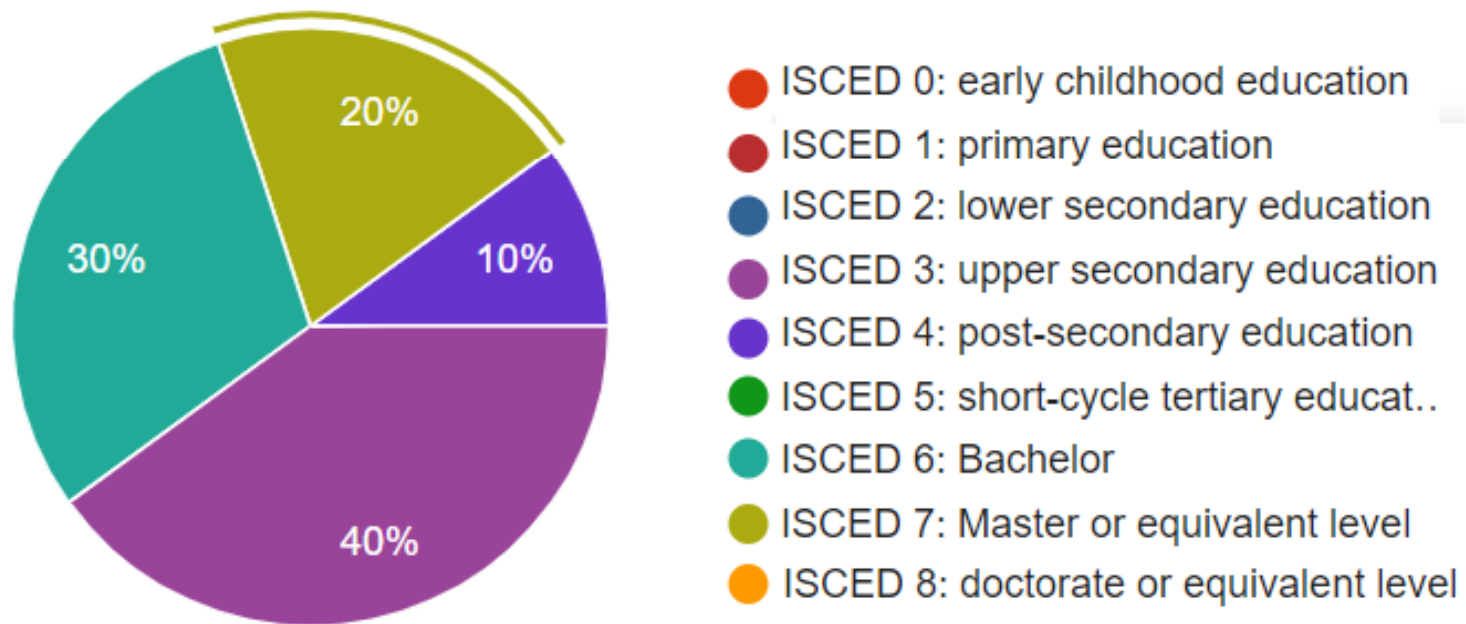## Q.2: Year of Birth

1950-1970: 7 Surveyed
1970-1990: 4 Surveyed
1990-2000: 9 Surveyed

Q.3: Place of Birth

ITALY: 100% Surveyed

Q.4: Degree of study

ISCED 0: early childhood education
ISCED 1: primary education
ISCED 2: lower secondary education
ISCED 3: upper secondary education
ISCED 4: post-secondary education
ISCED 5: short-cycle tertiary educat..
ISCED 6: Bachelor
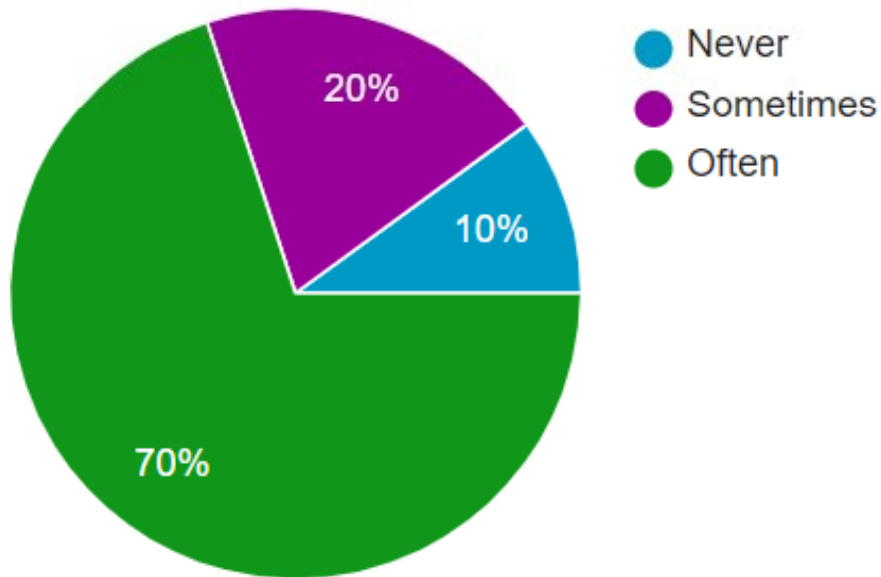ISCED 7: Master or equivalent level
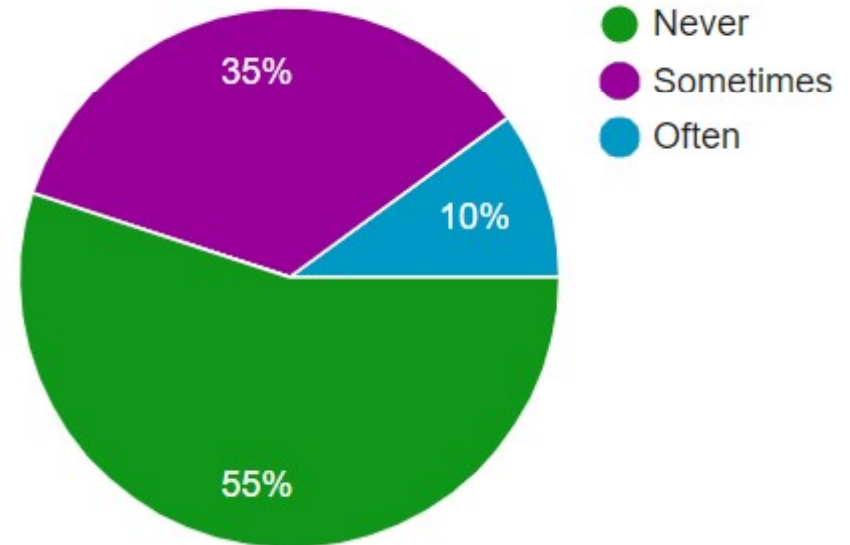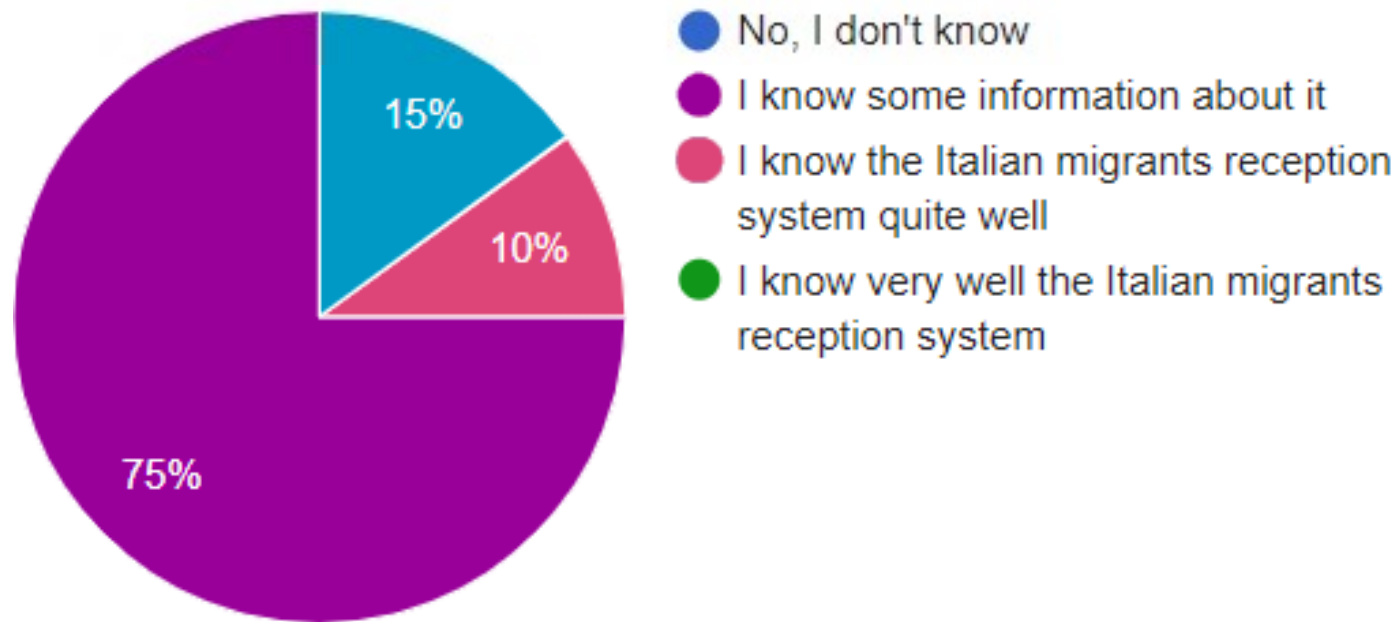ISCED 8: doctorate or equivalent level

Q.5: Currently you are

Q.6: Do you interacts with migrants, as a citizen, in your municipality?
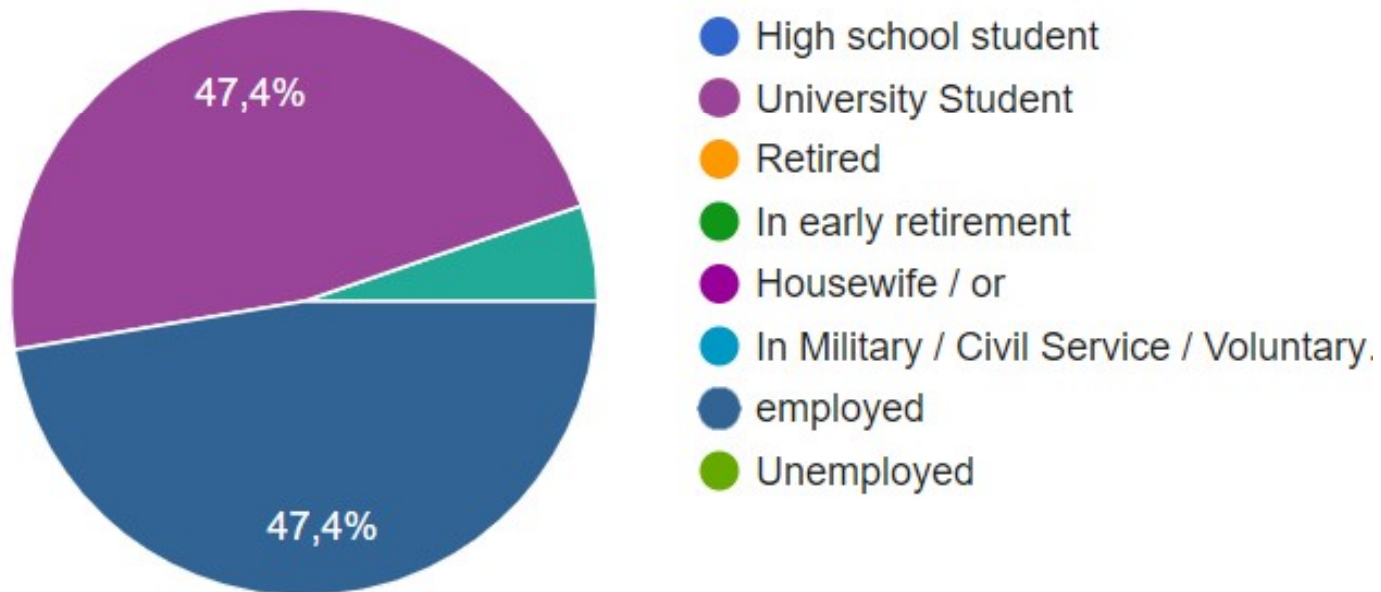
Q.7: Do you, interact with migrants for work reasons?

Q.6 pie chart:
- Never: 10%
- Sometimes: 20%
- Often: 70%

Q.7 pie chart:
- Never: 55%
- Sometimes: 35%
- Often: 10%

Q.8: Do you know the migrants reception system present in Italy?

Q.9: Could you indicate what are the main tools of the legal framework about migration policies in Italy?

| Main possible answers	Actual Answers
Constitution (Article 10)	-
International treaties about fundamental rights	-
Legislative Decree n. 142/2015 (Reception of applicants for international protection)	1
Law 46/2017, Repatriation Centers (CPR) establishment	1
SPRAR Establishment Law 189/2002	1
Legislative Decree n. 13/2017 (Minniti law)	2
I do not know	15

Q.10 : Could you list, if you know them, which public institutions are involved in the process of migrants reception in Italy?

Current answers	N°
Prefectures	3
Coast Guard and Police	1
Church	1
Centers of primary reception CAS, CARA, SPRAR	1
Law Courts	1
Ministry of the Interior	1
I do not know	12

Q.11 : Could you list, if you know them, which private bodies are involved in the process of migrants reception in Italy?

Current answers	N°
Migrant reception centers	2
Unaccompanied foreign minors reception centers	2
Voluntary associations, NGOs	3
I do not know	13

Q.12 : Are private bodies involved in the reception process in Italy?
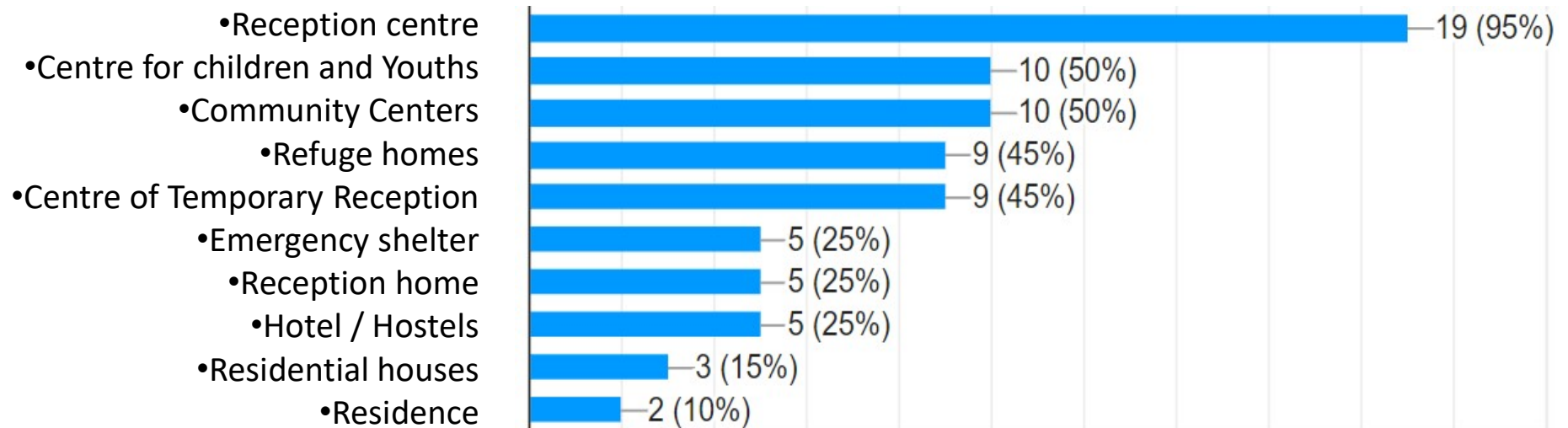

- Yes
- No
- I don't know

40%

60%
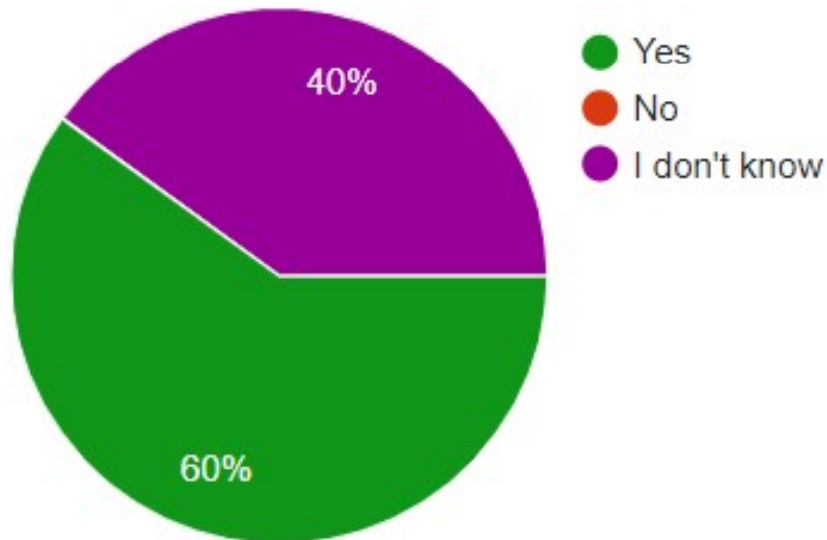
Q. 13: If yes, which organisations?

- *Clerical/Religious institution;*
- *Reception centers;*
- *Associations/NGO;*
- *Caritas, doctors without frontiers, UNICEF*
- *Emergency, Cri;*
- *I know they exist but I do not know which.*

Q.14 : Would you be able to identify the different practices used for the migrants reception in Italy? (more than one answer possible)

Practice	Responses
•Food support	17 (85%)
•Access to health	15 (75%)
•Delivery of clothing	14 (70%)
•Access to accommodation	12 (60%)
•Information services	9 (45%)
•Access to Italian language courses	8 (40%)
•Consultancy	8 (40%)
•Financial support	7 (35%)
•Welcome kit	5 (25%)
•Access to education	5 (25%)
•Access to recreational facilities	4 (20%)
•Access to work	3 (15%)
•Mentoring service	2 (10%)
•Access to sports facilities	2 (10%)
•Access to vocational training	2 (10%)
•Teachings about: respect for culture	1 (5%)
•Teachings about: respect for religion	1 (5%)

Q.15 : What kind of accommodation does Italy offer to migrants?

|	
•Reception centre	19 (95%)
•Centre for children and Youths	10 (50%)
•Community Centers	10 (50%)
•Refuge homes	9 (45%)
•Centre of Temporary Reception	9 (45%)
•Emergency shelter	5 (25%)
•Reception home	5 (25%)
•Hotel / Hostels	5 (25%)
•Residential houses	3 (15%)
•Residence	2 (10%)

## Q.15 : What other kind of support should be provided in the migrant reception system in the country?

- *Migrants should be accompanied until actual placement in the community*
- *Providetraining, education*
- *Temporary residence permit*
- *Italy should guarantee their fundamental rights in a real way, not in an absolutely deceptive and fallacious manner*
- *Efficient mediation with your country of origin*
- *Support to integration activity and better work condition*
- *I do not know*
- *ProvideLegal information, legal and security*
- *Provide Homes*

Q.16 : How can you access information on the status of migrants in your country?

1. Web media, newspapers
2. Web and social net
3. Raising awareness actions promoted by NGOs
4. Specialized magazine for professionals
5. Other

1	17 (85%)
2	14 (70%)
3	6 (30%)
4	1 (5%)
5	1 (5%)
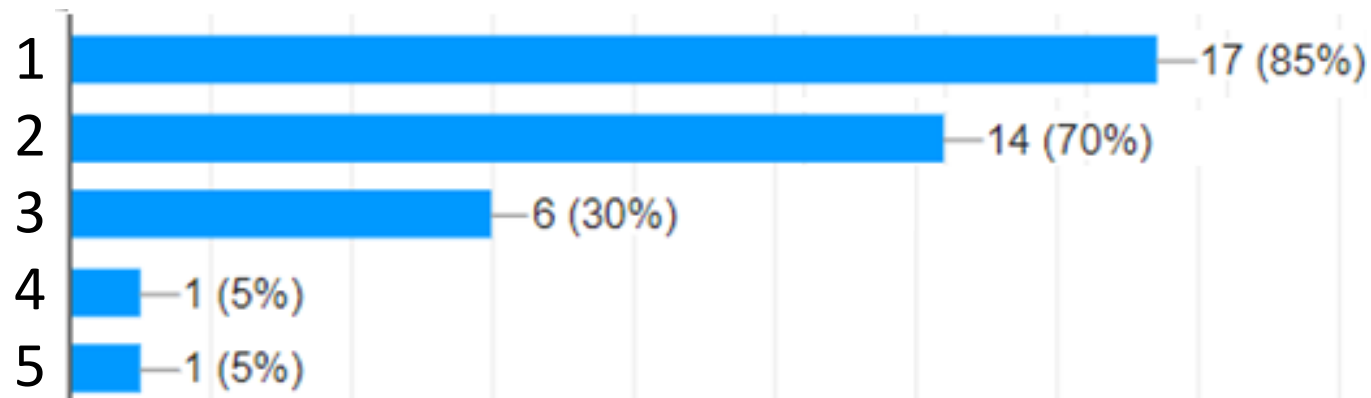
Q.17: Do you think that government authorities adequately inform their citizens about the modalities and procedures of the reception system and of migrants?
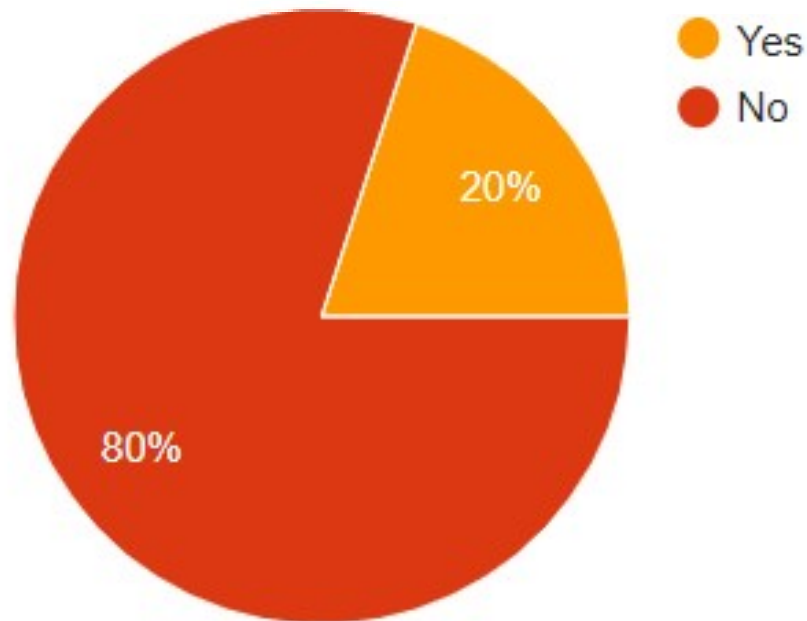
Q.18: If yes, which channels do they use?

-Media, web media
-Newspapers and website

Yes
No

20%

80%

Q. 19: What are, from your point of view, the most positive consequences of the integration of migrants?

-Knowledge of other cultures;

-Increase of population in places with zero growth

-Social peace, security, well-being

-Cultivar development

-Saving lives, eliminating discrimination, abandoning xenophobia

Q. 20: What are, from your point of view, the negative consequences of the integration of migrants?

- If integration takes place, it has no negative consequences

- Difficulty in solving the other problems of the country

-The wrong reception mode that does not guarantee the main human rights to migrants, and at the same time, fuels internal tensions related to the population

-The continued violence against migrants by the Italian people none, it is part of a normal and inevitable process

-That most of the time there are not enough jobs for migrants

- Increase of racial prejudice made by erroneous information management, for a political instrumentalization

Q. 20: How, in your opinion, can more effective strategies be implemented to respond to the emergencies that are occurring in the world, in relation to migratory phenomena? (PT. 1)

- Through correct information, to avoid terrorism against immigrants
- Introducing entry quotas and establishing humanitarian channels that end migrations by sea
- More information made by experts
- Improve integration methods, because bad integration brings racism
- Use the funds allocated to the countries from which the migrants come
- Through a close relationship of collaboration between the various European countries, and above all, with the common sense and the conviction to help these people, that I consider fundamental human resources, without letting them be exploited for political purposes

Q. 20: How, in your opinion, can more effective strategies be implemented to respond to the emergencies that are occurring in the world, in relation to migratory phenomena? (PT. 2)

- Collaboration between the EU countries and above all, communication and mediation with the country of origin of these people
- Correct information from politicians, media, newspapers.
- Fight the existing fake news on the subject.
- Create more empathy to make people understand that they are simply people looking for a better future
- Try to activate suitable jobs for them to engage them and integrate them into the territory